

BESPOKE GLAZING SOLUTIONS
— FOR THE —
WORLD'S FINEST HOMES




REYNAERS[®]
— *at home* —

www.marlinwindows.co.uk

“I choose to specify products from companies who:

understand my requirements...

make it easy for me to find the information I need...

have a reliable, premium quality product range...

have excellent customer service...

have a professional and knowledgeable technical support team...

will look after my clients...

and care about customer satisfaction”

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Introduction

Reynaers UK is a well established and very successful business that, despite the latest economic downturn, has grown steadily year after year. This success is no accident; it is the direct result of combining reliable, top quality products and an exemplary focus on customer service.

Through decades of experience of working with architects and contractors, we have a thorough understanding of your business needs.

We know, for example, that when you ask for a quotation, you want it quickly and it needs to be accurate in every detail. When you ask for a product sample, speed of delivery is once again vital and it needs to look perfect, so you will not hesitate to show it to your clients. When you access our website, you need to be able to find the CAD drawings and technical information you are looking for quickly and easily.

At Reynaers at Home, we have a dedicated team of experienced professionals who are committed to delivering the very best levels of customer service to every architect, for every project, regardless of whether it is a single window or a house full of windows and doors.

Our aim is to ensure that once you have experienced working with Reynaers at Home, you never have reason to look elsewhere ever again.



Reynaers at Home

For almost 50 years, Reynaers has been designing cutting-edge glazing solutions for some of the most iconic buildings in the world. Engineered without compromise, our range of aluminium glazing products is specified time and again by the world's leading architects and construction companies.

Reynaers at Home is the domestic division of this long-established and very successful global business. We are dedicated to providing the discerning British home-owner with the very best products, combining style and performance without compromise.



Design statement

There is a growing demand for homes that are flooded with natural daylight; homes that have large expanses of glass providing unobstructed views; homes with huge sliding doors that open up the back of the house and blur the divide between home and garden.

The slim frame profiles and great structural integrity of our windows and doors make it possible for us to offer industry-leading maximum sizes, keeping the number of transoms and mullions to a minimum and maximising the glass area.

These same benefits mean that aluminium is a very versatile frame material that is equally suited to both contemporary and traditional properties. A modern glass extension, for example, can both contrast and complement the style of a traditional property and we have windows that replicate the sightlines of old steel windows. For a more adventurous contemporary design, the versatility of our products and the support of our skilled technical team mean the glazing can become a feature of the property rather than just a functional necessity.



Technical support

Our team of experienced technical experts is on hand to answer your technical questions and to provide whatever support you need to be able to complete your specification quickly and with the minimum of fuss.

As you would expect from an established and respected company, there is a comprehensive set of technical literature available for you to browse online and download. Whether you need a full technical catalogue, a short technical summary sheet, case studies or photographs, you will find everything you need on our dedicated extranet site. Naturally there is a comprehensive set of CAD drawings available to download too.

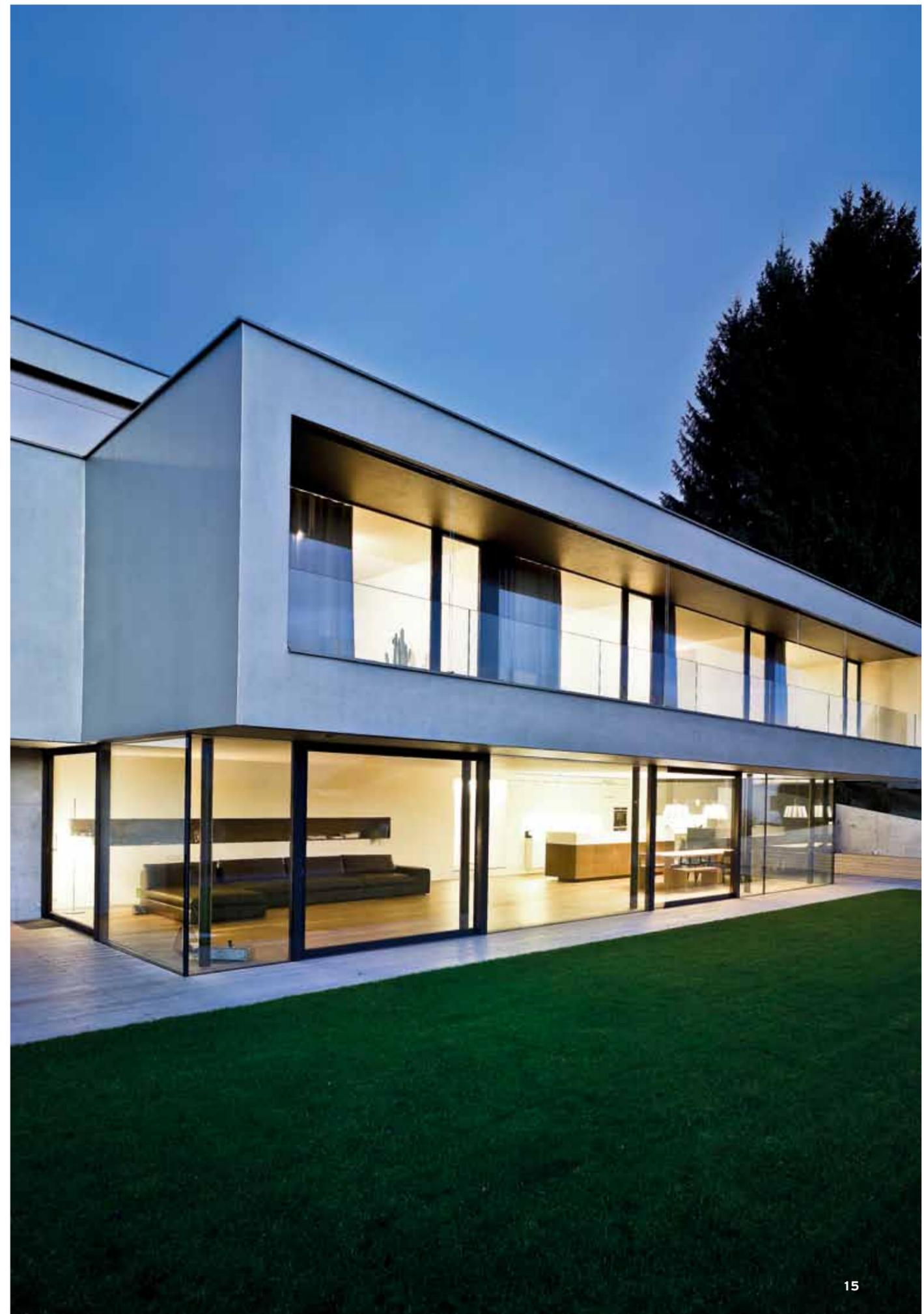


Demonstrable quality

Once you have specified Reynaers at Home products, of course you need to have confidence that your clients will be delighted with your recommendation.

Reynaers at Home can provide you with a consumer brochure that you can present to your clients. It is designed to convey the premium brand positioning and presents the product range and its benefits in a simple, non-technical way.

Often, your clients will want to see a product or a sample of a product, and here too we are ready to help. A complete range of product samples is available - from corner samples to whole window samples. We can supply colour swatches too, helping your clients to choose from the hundreds of finishes that are available. What is more, we are working with our fabricator and installer partners to establish a nationwide network of showrooms, so your clients will be able to see the product quality for themselves if they so wish.



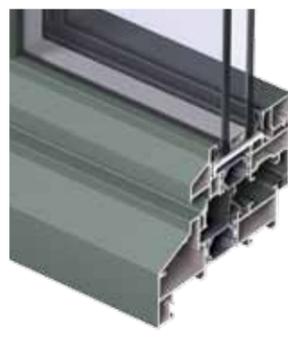
“Finding suppliers to match my exacting standards can be a problem - not so with Reynaers. I’m totally comfortable with the quality of their product range, and the fantastic customer service I get is a bonus.”



Eco system



CS 24-SL



CS 38-SL



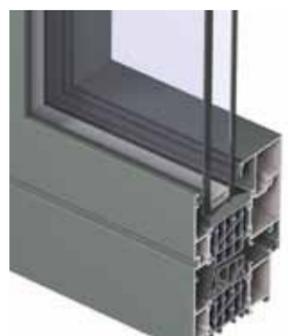
CS 59Pa



CS 68*



CS 77*



CS 86-HI



CS 104

*High-insulation variants of these products are also available.

Windows and doors

Our range of eight different window and door systems is designed to ensure that there is a product for every requirement. We have products that carry the Secure by Design accreditation, products that meet the Passive House standard, products designed to withstand extreme wind loading, products with exceptional acoustic performance, and we even have products that are bullet-proof.

Three different styles ('functional', 'renaissance' and 'softline') are available to ensure the windows and doors match the style of the building, and you can choose to have a hidden vent or slim-line profile, too.



Functional

Renaissance

Softline

Hidden vent

Slim-line

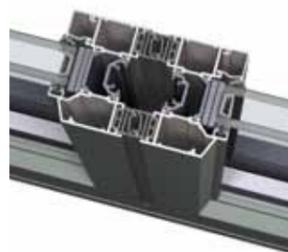
We can offer picture windows of an impressive size, and for an even more imposing façade, we can offer a comprehensive range of curtain wall options too.



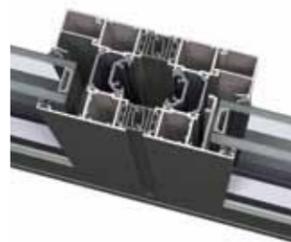
CP 130 / CP 130-LS



CP 155 / CP 155-LS



CF 77-SL



CF 77



Flat Bottom



Low Threshold



Double Weather Seal



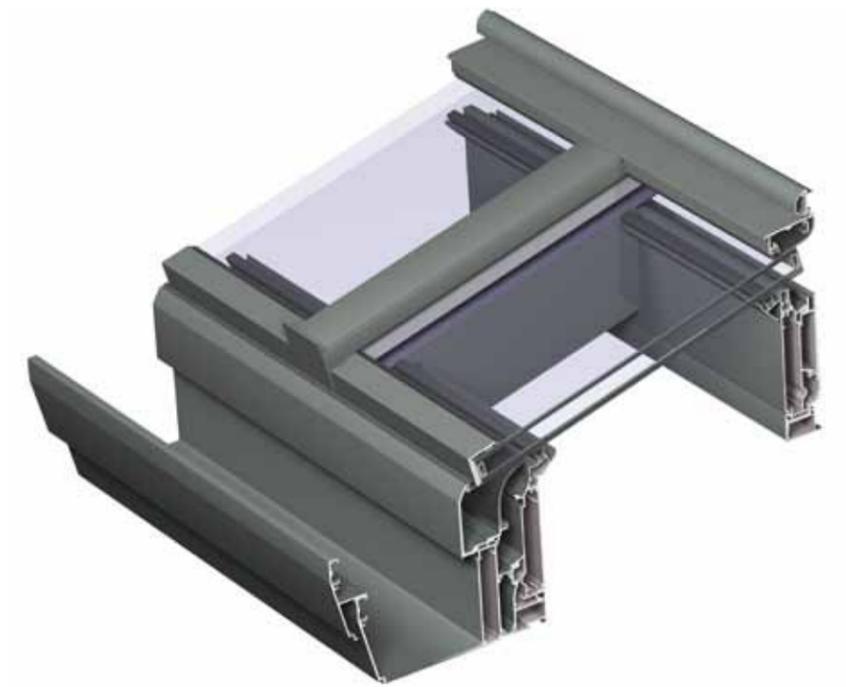
High Performance

Sliding patio doors and bi-fold doors

Reynaers at Home offers a comprehensive range of sliding and bi-folding doors with the ability to specify each product to meet your exact requirements.

Choose sliding doors with single, double or triple track designs; slim-line options; slide or lift-and-slide mechanisms; manual or automatic operation. Our bi-fold doors have a choice of four different threshold options from flat bottom to high performance, and there is a slim-line variant too, with narrower door leaf profiles.

Our range of doors offers industry-leading maximum sizes, excellent thermal and weather performance, and security levels that meet or exceed the relevant European standards.



CR 120

Conservatories, orangeries and verandas

Our roofing system is as comprehensive as it is versatile. Whether you are designing a traditional conservatory, a lantern roof for an orangery, a simple glass veranda roof, or a roof window for an extension, you can rest assured that all our roof systems are compatible with all our window and door systems. This makes it possible to combine our doors, windows, curtain walling and roofs in one elegant design.



GP 51

Winter gardens

The GP51 (glass patio) is an innovative system that comprises a number of independently sliding glass panels. When closed, the glass panels (which have no vertical frames) provide a convenient, modular system for glazing balconies, terraces, or partitioning internal spaces. Each panel then slides, turns and stacks neatly to the side, opening up the space as required with no threshold to get in the way.

Whilst this product is not intended to be completely weatherproof, it can be combined with the veranda roof and patio heater to make an outside entertaining area that is genuinely usable all year round.



Mosquito



Ventalis

Complementary systems

There are a number of other complementary products in our range, which include the following:

- **Mosquito** is a wire mesh fly screen system that is compatible with all our windows, doors and sliding patio doors.
- **Brise soleil** sun shading systems can comprise louvers made from aluminium or glass, and can even be combined with solar photovoltaic panels.
- **Ventalis** is a self-regulating ventilation system that can be incorporated into the top frame of our windows and doors. Manually adjusted to offer five levels of ventilation, the self-regulating system is designed to keep the airflow constant with changes in wind pressure outside. The ventilation units are both insect-repellent and rainproof and are cleverly insulated to minimise the risk of condensation.



Exclusive Purity handles

Handles and finishes

We have developed an exclusive range of Italian-designed handles called Purity. This suite of handles can be used across our range of windows, doors, sliding patio doors and bi-fold doors, giving consistency of colour and style in every room. Made from a new alloy that offers extreme resistance to corrosion and coated using a new production process called BIOV (Bioecologic Ion Overlay), these highly durable handles are available in a range of eight different colours.

There are also literally hundreds of finishes to choose from: a huge range of RAL colours in a choice of gloss or matt finish, metallic colours, textured metallic Coatex finishes, wood-grain finishes and anodised options too. Of course, you can also have a different colour inside and out.



Credentials and accreditations

Reynaers products have been specified in some of the most iconic buildings around the world. All our products are thoroughly tried and tested, earning Reynaers an enviable reputation of excellence among the UK's leading architectural practices and construction companies.

Reynaers at Home is proud to be part of a well established and professional global organisation. Our product range has been independently tested to meet and often exceed the requirements for a range of British and European standards. What is more, Reynaers is proud to have been awarded a number of more general accreditations including ISO 9001:2000, ISO 14001, ISO 16001, ISO 50001, Secured By Design, Achilles and BM TRADA (Q-Mark).





Fabricator partners

Reynaers at Home products are available through a network of carefully selected fabricators and installers. All have demonstrated an exceptionally high level of customer service and understand the demands of supplying the discerning home owner at the premium end of the market. All have been thoroughly trained by Reynaers and all have agreed to work to the stringent Reynaers at Home code of conduct:

Trust

- **Be polite and courteous to customers, their family and friends at all times**
- **Answer any questions honestly and to the best of your knowledge**
- **Never mislead your customers or avoid the truth in any way**
- **Respect a customer's right to end a conversation at any time**
- **Never take advantage of a person's inexperience or vulnerability**

Professionalism

- **Be fully trained and competent to complete any service you offer in a correct and professional manner**
- **Be smartly dressed**
- **Always clean up after yourself at the end of the day**
- **Treat every customer's home with care and respect**
- **Put down dust-sheets and make every effort to minimise mess**

Lawfulness

- **Always act within the law**
- **Always work in accordance with all relevant regulations and standards**
- **Ensure that customers are aware of their legal rights with regard to any contract that they sign and understand what they are committing to**

Safety

- **Follow all appropriate measures to ensure that all work is carried out safely and that any possible risk to the home and to any people in the vicinity is minimised**
- **Be suitably trained in the operation of all tools and equipment used**
- **Always have available, and make use of, the necessary health and safety equipment**

Fairness

- **Have a clear and equitable complaints policy and procedure**
- **Take every reasonable measure to ensure that all customers are completely satisfied**

This code of conduct is designed to ensure that every customer is treated in a professional manner and receives an impeccable service.

All of our fabricator and installer partners will have a showroom which will be available to you and your clients.



Environmental

In the UK and globally, Reynaers has an unwavering commitment to our environmental responsibility.

Aluminium is a material that is 100% recyclable without loss of quality. Not only does this mean that we can supply aluminium windows and doors with a high recycled content with guaranteed quality, but it also means that these same products can themselves be recycled at the end of their lives.

Our products are also designed to offer industry-leading levels of thermal performance. Clever design and state-of-the-art thermal breaks help keep heat loss to a minimum, meaning more efficient glazing and lower energy bills for the home owner.

At Reynaers UK we recognise that our business activities impact on the environment in a number of different ways and we are committed to reducing these where possible. In order to achieve our commitment we have developed and implemented an Environmental Management System that meets the requirements of ISO 14001. This is subject to a regular independent review and audit to ensure that there is effective environmental management at our organisation.

“When I specify Reynaers, it’s one less thing I have to worry about. The product spec is always high and I’m always impressed by their know-how and technical expertise.”



At Reynaers at Home we constantly seek to develop and improve our products and service for our customers and therefore reserve the right to amend our product specification from time to time. The photographs in this brochure show Reynaers products which may occasionally differ in detail and appearance from those we currently sell.



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Part of the Reynaers family

